



FOR ELIGIBILITY/BENEFITS  
[www.askallegiance.com/ivr](http://www.askallegiance.com/ivr)  
270/271 EDI Transactions Payer ID: 81040  
1-855-999-6808  
[www.askallegiance.com](http://www.askallegiance.com)

**Allegiance**<sup>SM</sup>  
by Cigna Healthcare

## Member

**HUMBLE ISD**

**Group ID No.: 1008162**

**Name: JOHN SAMPLE 3rd**

**Participant ID#: SMPL0001**

| Type of Coverage | Effective Date |
|------------------|----------------|
| Medical          |                |

Dependent(s)  
JANE SAMPLE  
JIMMY SAMPLE

## Medical Network



Kelsey  
Seybold  
Clinic



**No Referral Required**

**Plan Opt: KS**

|                  |                  |             |                 |
|------------------|------------------|-------------|-----------------|
| Medical Benefits | In Network       | Non Network | Copays          |
| Ind/Fam Ded      | \$2,500/\$5,000  | No Benefit  | PCP \$0         |
| Ind/Fam OOP      | \$9,500/\$19,000 | No Benefit  | Specialist \$50 |

## Pharmacy Plan

RxBIN: 014658

RxPCN: LRX

RxGRP: 1008162

*Lucy*<sup>®</sup>

Member Customer Service:  
1-877-860-8846  
[www.lucyrx.com](http://www.lucyrx.com)

1166-AL 235E 1008162-KS PLAN---- M0D0V0

20260701T5A Sh: 0 Bin 1  
J052 Env [1] CSets 1 of 1





## Medical Claims Submission

Submit Facility and Behavioral Health claims to:  
Cigna Healthcare  
PO Box 188061  
Chattanooga TN 37422-8061  
Payer ID 62308

270/271 EDI Transactions    Payer ID: 81040

Submit Professional claims to:  
Kelsey-Seybold  
PO Box 31031  
Tampa, FL 33631  
Electronic Claims Payer ID: KELSE

In network coverage limited to Kelsey-Seybold network providers; all other providers are out of network.  
Exception applies to Behavioral Health and DME only.

**AWAY FROM HOME CARE**

## Utilization

Call 1-800-342-6510 for inpatient pre-certification and to report emergency admissions within 72 hours.

For certain outpatient procedures (see Plan Document), fax prior authorization requests to Kelsey-Seybold at 713-442-5339.

A Primary Care Physician (PCP) is not required for your plan but we encourage you to use one as a valuable resource and personal health advocate. Members have open access to Kelsey-Seybold providers.

## Important Numbers

Kelsey Concierge: 866-310-6249

Kelsey-Seybold 24/7  
Patient Access Center & Nurseline:  
713-442-0000

[www.mykelseyonline.com](http://www.mykelseyonline.com)

This card does not guarantee eligibility or payment.